Solutions & Co.

DESCRIPTION

This course entitled **Team Leadership** is designed as an advanced theoretical and practical training on team engagement and empowerment.

The course presents an overview of the basics of team management. Participants will learn how to foster team spirit, create an environment suitable for motivation, engagement and cohesion, so that all team members perform at their best.

OBJECTIVES

ALLOWING THE PARTICIPANT TO:

- Understand team dynamics
- Inspire participation and engagement
- Encourage the use of adequate techniques and methods aimed at supporting a team
- Understand leadership styles and one's role within the team

COURSE SPECIFICATIONS

FORMAT

- In-house

DURATION

Training is given in one day (6 hours)

(The content and the duration of this session can be adapted for a personalized on-site training.)

TARGET AUDIENCE

Team leaders, department supervisors, anyone required to manage, supervise or motivate a team.

DELIVERY METHOD

Instructor-led, group-paced, classroom-delivery learning model with structured, hands-on activities. Participants' experiences are used as support to put new notions into action.

Highly personalized and interactive approach, the groups are limited to 15 participants.

LANGUAGE

Available in:

- French
- English

CERTIFICATION

Training Certificate

Emploi Québec

COURSE CONTENT

INTRODUCTION

- What is a "Team"?
  - From Group to Team
- What makes a winning team
- Characteristic of a winning team

DEFINING A STRATEGY – THE GAME PLAN

- In which direction are we going?
  - Vision
- Why are we working together?
  - Clear Objectives
- What do we have to do?
  - Clear Roles & Responsibilities
- What do we have available?
  - Mastering the Resources

ACTIVATING THE ENERGY – TEAM SPIRIT

- How should we work together?
  - The Method: Team Rules & Standards

- Do we agree?
  - Cohesion
- How do we get organized together?
  - The Coordination Actions

MEASURING THE TEAM OUTPUT

- Where are we at as a team?
  - Stages of Team Development
  - Building a Winning Team
- Is performance reaching expectations?
  - Monitoring and Measuring your
  - Acceptation
  - The feed back
- Are efforts being recognized?
  - Value Amongst the Team: Recognizing and Encouraging

PERSONAL ACTION PLAN