

DESCRIPTION

Empowerment is designed for those who have a supervision or management role. Participants will learn how to create an empowering environment made to energize personnel and increase their commitment towards the organization.

OBJECTIVES

ALLOWING THE PARTICIPANT TO:

- Identify the factors for engagement,
- Learn to spark off personnel commitment and agreement,
- Favor using appropriate methods aimed at supporting responsabilization,
- Apply empowerment levers.

COURSE CONTENT

EMPOWERMENT IS...

- What does empowerment mean ?

WHY EMPOWER ?

CHARACTERSTICS OF AN EMPOWERED EMPLOYEE

THE CYCLE OF EMPOWERMENT

THE LEADER'S EMPOWERING ROLE

- Obstacles
- Characteristics of an empowering leader

THE LEVERS OF EMPOWERMENT

- Understanding
- Agreement
- Appropriation
- Recognition

EXPECTED RESULTS OF AN EMPOWERMENT STRATEGY

PERSONAL ACTION PLAN



COURSE SPECIFICATIONS



FORMAT

- In-house



DURATION

Training is given in a half day (3 hours).

(The content and the duration of this session can be adapted for a personalized on-site training.)



TARGET AUDIENCE

Team leaders, supervisors, any individual wishing to empower their personnel.



DELIVERY METHOD

Instructor-led, group-paced, classroom-delivery learning model with structured, hands-on activities. Participants' experiences are used as support to put new notions into action.

Highly personalized and interactive approach, the groups are limited to 15 participants.



LANGUAGE

Available in:

- French
- English



CERTIFICATION

Training Certificate

Emploi
Québec



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